

TriMet Business Plan Annual Updates

TriMet Board
Dec 11, 2024



Structure follows Vision 2030

Vision 2030

Connecting People for a Better Life!

Ridership

Community

People

Infrastructure

Resources

Pillars & Focus Areas

Pillar	A. Ridership	B. Community	C. People	D. Infrastructure	E. Resources
Focus	A1. Safety and security A2. Equitable Service A3. Experience	B1. Relationships B2. Presence B3. Reputation	C1. Recruitment/ retention C2. Training/ development performance C3. Total rewards/ communication and career advancement	D1. Service improvements and expansion D2. Zero Emissions Buses D3. Information Technology D4. State of good repair	E1. Stewardship of existing resources E2. Identifying new resources E3. Efficiencies

Actions - Examples

Pillar/ Focus	Action Number	Lead Division	FY2025 – FY2029 ACTIONS	FY25	FY26	FY27	FY28	FY29
A		COO; Transportation	Implement Forward Together as developed through engagement with riders, public, and other partners	●	●	●	●	●
A		Legal	Complete project development and construction of HollywoodHUB project including TriMet infrastructure changes necessary for project and affordable housing	●	●	●		
A2		Public Affairs	Engage riders, stakeholders, and community for Budget, Business Plan, service changes, Equity and Title VI update, low income fare, fare policy, A Better Red Light Rail Project, Interstate Bridge Replacement Project, potential projects on 82 nd Ave and TV Hwy and other initiatives and projects in development or underway such as transit-oriented development and potential future bus rapid transit projects	●	●	●	●	●
A3		Maintenance	Implement scalable cleaning plan for passenger facilities, focused on key stations and end of line stations, and refine as needed based on available resources	●	●	●	●	
A3		Transportation; LR/HR; TS&AS/ Training	Hire and retain operators to preserve and expand service	●	●	●	●	●
A3		Maintenance; LR/HR; TS&AS/Training	Hire and retain service workers and mechanics to preserve and expand service	●	●	●	●	●

Review Schedule and Next Steps

- Draft Business Plan for FY2026-FY2030 presented to Board at January meeting and released for comment
- Comment period from January 23 until February 28, 2025
- Always available at <https://trimet.org/businessplan/>
- Final Business Plan at March 2024 Board Meeting